



ARIZONA CORPORATION COMMISSION

SANDRA D. KENNEDY

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June 29, 2021

IN THE MATTER OF PROPOSED MODIFICATIONS TO THE RULES REGARDING
TERMINATION OF SERVICE. (DOCKET NO. RU-00000A-19-0132)

Commissioners and Interested Parties:

Yesterday, at 10:00am, the Commission held its first oral proceeding on the disconnection rules that was ordered by Decision No. 77996. During the meeting Administrative Law Judge Matter stated, "That the notice of proposed modification to the rules regarding termination of service was published in the Arizona Administrative Register on May 21, 2021; that this proceeding was being held to allow adequate discussion of the substance and form of the proposed rules and to allow persons to ask questions, present oral arguments, data and views on the proposed rules." Unfortunately, just two ratepayers were present to participate.

I am concerned at the lack of widespread notice given to the public about this very important issue. Ratepayers are literally dying over this discussion, yet almost no one from the public had any comments regarding disconnections. I have stated many times during Staff Meetings my concern over the lack of notice to the public about Commission proceedings. Why does my request continue to fall on deaf ears? I do realize that Decision No. 77996 specifically indicated the dates and times these proceedings were to be held, however, due to the lack of public participation at the initial oral proceeding, I would request that at least one additional proceeding be held in the evening or a Saturday to better accommodate the public. I would also request that the Commission reach out to our media contacts to publicize this additional oral proceeding as much as possible.

The Commission must do all it can to raise public awareness and encourage as much public participation as possible with regard to this life and death issue. There comes a point where I must raise the question, does the Commission not want the public to participate? I would again like to raise the issue of sufficient notice and more convenient times for the working public to be able to take part in these proceedings and what we as a Commission can do to raise more awareness and create more public participation.

Sincerely,

A handwritten signature in blue ink, appearing to read "Sandra D. Kennedy", with a large, stylized flourish at the end.

Sandra D. Kennedy
Commissioner